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ROCK CLIMBING ATTENDANT

**Canlan Sports** is the largest private sector operator and developer of recreational sports complexes in North America. The company's success in the recreation-entertainment & hospitality industry is attributed to a combination of innovative programming, service delivery leadership and world-class sports complexes. We understand our customers’ need for service excellence and are committed to it.

Job Summary

Canlan Sports is seeking a**Rock Wall Attendant**, part time on evenings and weekends. Rock Climbing Wall Attendants are the primary point-of-contact for participants at the Climbing Wall. Attendants first role is to provide belays for participants and maintain a space where all risks are managed appropriately. Attendants are also responsible for the education and community building of the participants at Canlan. Successful attendants have developed a strong sense of climbing, select appropriate routes for climbers, and make all participants feel included and welcome.

Accountabilities

* Assess the ability of a patron to climb safely and understand what to look for in a safely worn harness.
* Provide belays to Climbing wall participants and facilitate each participant’s climbing experience
* Educate new participants in Climbing Wall policies, belay commands, and indoor rock-climbing techniques and skills
* Assist in the facilitation of Climbing Wall events and programs
* Events and programs will require interaction with participants who are minors
* Monitor Climbing Wall floor for hazardous behaviors, actions, and practices
* Performs daily, visual inspections of equipment and complete safety checklists
* Provide exceptional customer service to all participants
* Follow, model, and enforce all Climbing Wall and Canlan policies and procedures
* Establish and maintain clear and open communication with staff and supervisors
* Perform other non-routine tasks as assigned by supervisors

Abilities, Attributes and Experience

* Willingness and ability to work flexible hours (evenings & weekends).
* Good communication skills (verbal
* Must pass a Top-Rope Belay Skills and Auto Belay Skills Check prior to first day of work
* Have weeknight/weekend availability and ability to work a minimum of two (2) shifts per week